

CANCELLATION POLICY

Big Bend, Lajitas & Rio Grande Stables Hourly & All-Day Rides

Our Cancellation Policy for **Hourly and All-Day Rides** is **one week(7-days)**. If something unfortunate occurs after the One-week cancellation We may issue a credit voucher at Our discretion unless it is the day before the ride, or a no call no show will result in losing the deposit. This Voucher is good at any of our three (3) Stables and has a one-year expiration date. Reservations are required for the use of a Credit Voucher which is not good for the deposit only the balance and voucher must be presented upon ride day.

'No Show's do not receive any credit voucher and forfeit the entire amount of their deposit.

Multi-Day and large Groups

Our Cancellation Policy for Multi-Day Rides is Two week for a credit voucher representing the deposit amount, less a **standing Cancellation Fee of \$100**.

Our Cancellation Policy for Large Groups (8 or more) is two (2) weeks out for a credit voucher representing the deposit amount, less a **standing Cancellation Fee of \$100**. One (1) week out cancellations forfeit the entire amount of deposit and payments received with no Credit Voucher issued.

***Stables may elect to waive Cancellation Fee in some special circumstances.**

The Stables Ride Rain or Shine

Even though we generally ride in most weather conditions, we will not ride in unsafe weather or when trail conditions are unsafe. If The Stables must cancel, you will receive a full refund.

Re-Scheduling

We will make every attempt to re-schedule rides as possible.